Robert Tat 256 States St. San Francisco CA 94114

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a consumer who supports broadband competition. While I have a choice of several large phone providers (AT&T, Comcast, etc.), I prefer Sonic.

After years of poor AT&T service for my land line and internet, I switched to Sonic, a small local company. Their service is excellent. When you call customer service, a live voice answers (not a phone tree) and connects you to a technician, who is extremely helpful and troubleshooting the problem. On one occasion they sent out a technician to check wiring, at no cost. On another occasion, they replaced my modem, again at no cost.

Unfortunately, Sonic must still deliver their service over old AT&T copper lines which limit the speed of my internet service. Sonic is in the process of building out fiber, which is not yet available in my neighborhood. I hope it will be soon, and so I oppose any price hikes which will cause delay in this process.

Sonic is a great example of a locally owned and operated company which delivers great service. I choose to support them with my business.

Robert Tat